



Financial Assistance Policy

The Nick & Kelly Children's Heart Fund assists with medical expenses directly related to the child's heart condition that are often not paid for by many insurance policies. These expenses may include ambulance service, air evacuation, some prescription medications and travel and lodging for the family during heart surgeries that are not performed locally. Arizona families seeking assistance are referred to the Nick & Kelly Children's Heart Fund by their cardiologist, social worker, or other medical professionals.

The Nick and Kelly Children's Heart Fund assists short-term and emergency needs for Arizona residents only. We do not provide long-term assistance or repeated financial assistance.

Expenses not covered by the program include mortgage payments, rent, utilities, personal expenses, and we do not pay families directly. If approved, assistance will be provided directly to the service provider, not the applicant.

Copies of medical bills, prescriptions, verification of out of state surgeries, and lodging estimates directly from the establishment are required. Please do not send originals. The Nick and Kelly Children's Heart Fund Financial Assistance representative will contact the providers directly to negotiate payments or to verify amounts due. Please provide written authorization for our team to discuss payment options on your behalf.

Please allow up to 10 days for your case to be reviewed. We will contact you at the information provided on your application. If it is determined that we cannot assist you at this time, you will be notified that "The Nick and Kelly Children's Heart Fund cannot assist you at this time". No other information will be given.

The review process is thorough and may require asking probing, detailed, and potentially difficult questions to analyze the full need for assistance.

The Nick and Kelly Children's Heart Fund does not promise or guarantee financial assistance will be provided. Incomplete applications or failure to complete the questionnaire in detail will result in your application being disqualified.

If you have any questions about the process, contact us by means of your choice at the information listed below.